

Benevue Color Matching System

Using the Web-Based Software

Welcome to Benevue's Color Matching System. This document provides guidance in using this web-based application. Please note that effective usage of the reader is described in a companion document, which is also available from the Help tab.

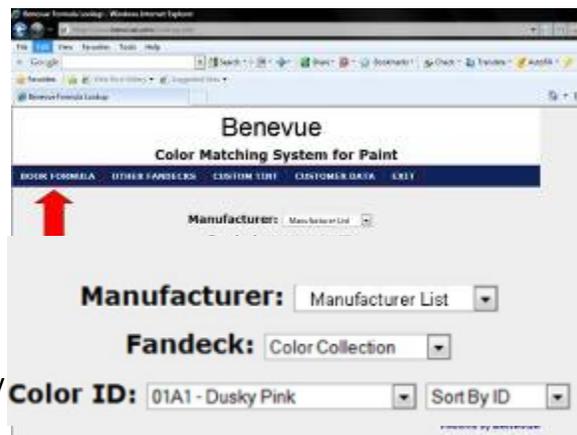
When you registered for the system, you would have received a web address (such as www.benevue.com/XYZ.php) that takes you to the web site of the Color Matching System Software set up for you. You will also have received a user ID and password. These should be entered into the appropriate boxes (note that password is not case sensitive). Click on the Login Button to complete the login process and to move on to the next page, which contains one tab for each function: Book Formula, Others Fan decks, Custom Tint, and Customer Data. Depending on the level of service you have signed up for, not all of these tabs will be active. They are all described below.



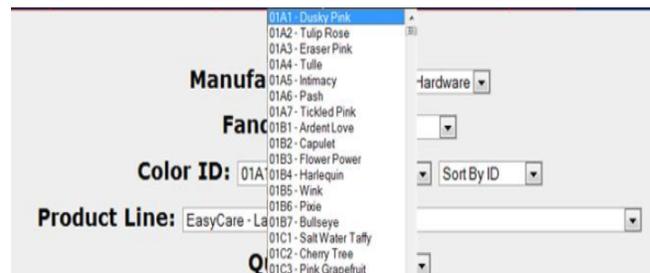
Book Formula Tab

Click on this tab to gain access to the very latest formulations from all manufacturers for which you are registered under the terms of your Benevue license agreement.

The list of available manufacturer formulas will be displayed in a pull down menu when you click on the arrow by the Manufacturer slot. If you are registered for only one manufacturer, this menu will be replaced by the name of that manufacturer.

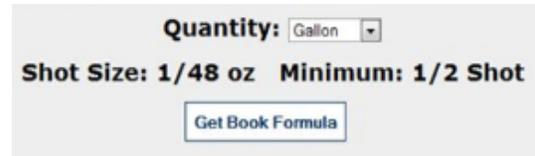


Each manufacturer may have formulas for more than one Fan deck. You select the Fan deck and the color in it by opening their respective menus. The list of colors can either be sorted in alphanumeric order by Name or ID. You must also



choose the product by using the Product pull down menu. If you have only one product line, the menu will be replaced by the name of that product. **Note:** This information is specific to each manufacturer, not all colors are available in all products.

Select quantity and finally click Get Book Formula to display the formula.

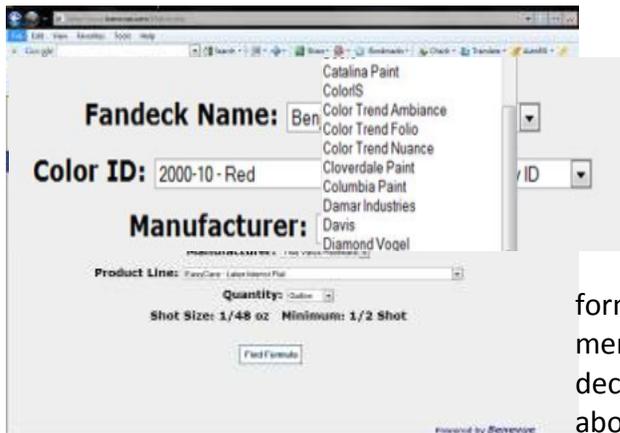


With a Dymo printer attached to your computer or network, the system will also print the formula on a label. The label will also contain your company name. For labels that are die cut to fit on quart size lids, Benevue suggests DT-618 for labels.



Other Fan decks Tab

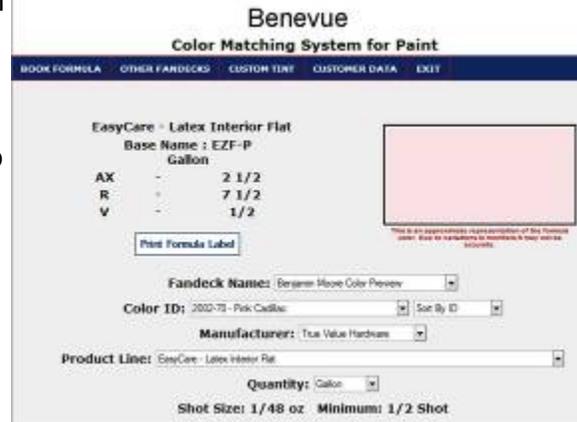
Select this tab to obtain formulas for colors from several other manufacturers' fan decks that have been included in your license of Benevue Color Matching System (as shown on the left below).



The list of fan decks available for formulation is displayed in the pull down menu by clicking on the arrow by the Fan deck Name box (as shown on the right above).

This list is maintained by Benevue; new fan decks may be added periodically.

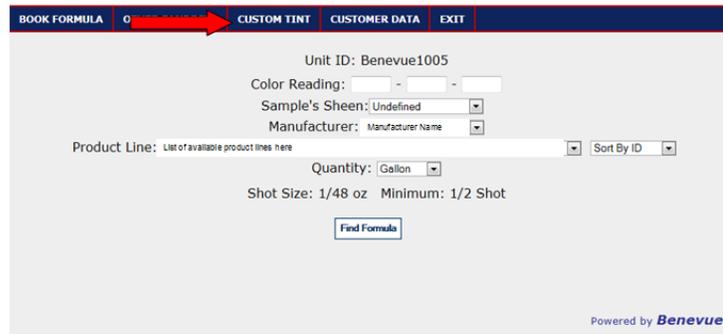
Next, select the Color ID from its dropdown menu. Finally select the Manufacturer (if you sell paint made by multiple manufacturers) and Product Line (if applicable). The last two steps are similar to those followed in the Formula Book tab.



In addition to displaying the formula, the system also displays an approximation of the color to be tinted. In the event that you are choosing a color by name, some color names exist in more than one collection, but are sometimes completely different colors. Displaying an approximation of the color helps to make sure you are not selecting a color that is incorrect. **Note:** The actual color on the screen is not an accurate representation of the color to be tinted, it is an approximation designed to reduce the risk of mis-tints due to selection of the wrong color name or reference.

Custom Tint Tab

Select this tab to create formulations from readings taken from the Color EyeQ reader.

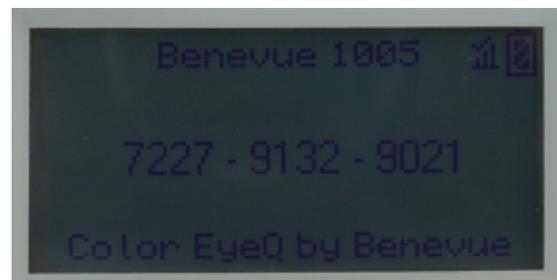


It is possible to have more than one reader for use with your Benevue Custom Matching System store license. You may have two devices for use by the store and multiple other devices that can be used by contractors or decorators.

A major benefit of the Benevue system is that each device that is registered to your store cannot be used at any store that is not approved by you. If you have multiple stores, you can register devices for each of these stores, but the device cannot be used at competitors' locations. All devices that are registered to your location(s) will be listed in a Device ID pull down menu. It is essential that you select the correct Device ID for the reader that took the measurement.



The Device ID is displayed at the top of the display above the 12 digit code. Make sure you



match the Device ID before entering the 12 digit code into the appropriate Color Reading boxes.

Entering the 12 digit code

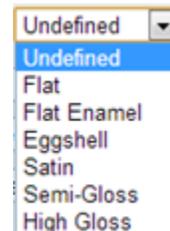
Take care when entering the 12 digit code into the boxes provided, they must match the readings from the device exactly.



Note: If an X appears as the 4th digit in each of the 3 sections of the 12 digit code, the color of the sample being measured was not uniform and the formula may not be accurate.

Select Sheen Level

Select the sheen that in your estimation best describes the sheen of the sample you have measured. The pull down menu reflects the sheen selections offered by the manufacturer. Please match the sample with sheen sampled provided in the fan-deck and select the closest sheen from the menu.



IMPORTANT NOTE: Do not enter the sheen of the product base you are planning to use. The sheen information is to inform the system of the sheen of the sample you are trying to match. Assessing the correct sheen level of the measured sample will improve the quality of the resultant formula provided.

From here on, follow the same procedure as for Other Fan decks to get the custom formula to match the color identified by the color code.

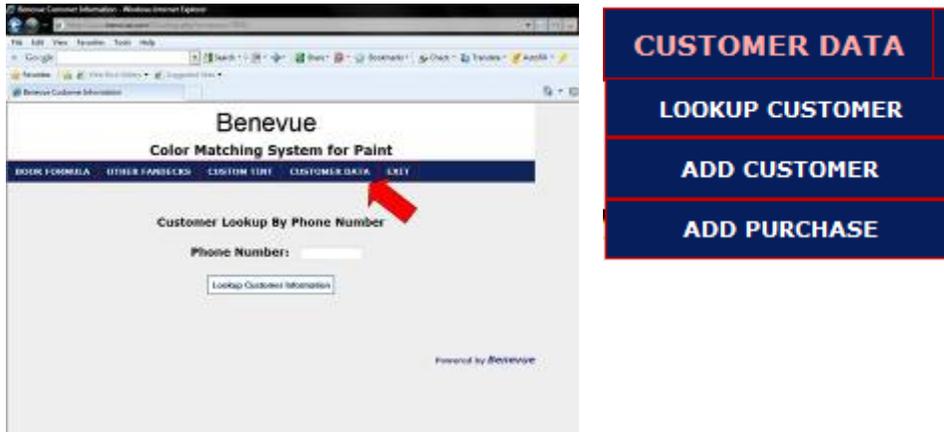
A Note about Number of Colorants: The Benevue Color Matching system often uses several colorants to create a custom match for a color while the book formulas for similar colors may require only two or three. This is normal. Occasionally, even small changes in color can require more complex formulations to achieve reproducibility. The total volume of actual colorant required however will be very similar and is guaranteed to not exceed the fill capacity across all bases.



Show Closest Colors option allows you to quickly review the closest color in any of your Formula Book fan decks. In the event that any of the three closest colors is visually acceptable as a match, there may be no need to use the custom formula.

Customer Data Tab

Clicking on the Customer Data tab displays a secondary menu of 3 options as shown below.



The Add Customer option allows you to create an electronic record card on which you can store details of every color formulation either from a Book Formula, Other Fan deck or Custom Tint. If the current customer is already in the database, use Lookup Customer to locate that customer's record. The next step is to add a purchase to the database.

Add A New Customer

First Name: Last Name:

Address:

Address:

City: State: Zip Code:

Phone Number:

Required fields are shown in red

Before using Add Purchase you must first have obtained a formula using "Find Formula" from the Book, Fan deck or Custom Tint tabs. Select the Add Purchase option from Customer Records to record the formula. If you have recently performed Look Up a customer, the program will display this customer's information and would allow you to add purchase information to this record. You must

Purchase Information

Bob Safranek	True Value Hardware
Color Eye Q	Dispenser Size: 1/48 oz.
172 Washington Valley Road Suite 2B	Number of Cans: <input type="text"/>
Warren, NJ 54241	01D7 - Monument
123-456-7890	EasyCare - Latex Interior Flat
	EZF-N - Gallon
	B - 5 Y 12
	F - 1 Y 20
	J - 7 Y 40
	Kx - 1 Y 24
	Comments
	Bathroom wall
	<input type="button" value="Add Purchase Information"/>

add the number of cans purchased before saving the record; the Comments field is optional. If the customer information displayed is not the correct current customer for this purchase, you must make sure to use Look Up Customer before attempting to Add Purchase.

The option to look up an existing customer allows you to update information for that customer or retrieve information on all recorded purchases. These are date stamped (with the local time) with the exact time of each purchase. Clicking on any of the highlighted records displays the detail of the purchase.

Customer Information

First Name: Bob **Last Name:** Safanek

Address: Color Eye Q

Address: 172 Washington Valley Road Suite 2B

City: Warren **State:** NJ **Zip Code:** 54241

Phone Number: 123-456-7890

Customer Purchases

[Monday, February 14, 2011 3:41:28 PM](#) [Monday, February 21, 2011 8:50:39 AM](#)

Updates to Software and Book Formulas

All software and associated data is managed via the internet. Users will be notified of any changes or updates as they are made by means of information made available at that time either via email or by means of a message displayed during daily log in. Updates are included in the license fee and provided without any additional cost.

